LIN ENGINEERING
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A **MOONS'** COMPANY

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Troubleshooting

USB485 Converter Card is not communicating correctly
How to manually install the USB485 driver

1. **Go to Windows Device Manager**
2. **Under the Ports Section, the USB485 should show as the "Prolific PL2303GL USB Serial COM Port (COM XX)"**
3. **If it does not show as this, it might show as the "USB Serial Controller".**
4. **If so, right click on this and "Update the driver". The name should change to the above as intended.**
5. **If it does not, please go this link to download the driver based on your which Windows version is installed on your local computer and install the driver from the original Chip manufacturer.**
6. **Select the PL23XX-M_LogoDriver_Setup.exe and install. The name should now populate to "Prolific PL2303GL USB Serial COM Port (COM XX)"**
7. **The driver has now been successfully installed onto your local computer.**
8. **To test the converter card with our R256, R356, or Silverpak Series motors, please download Lin Command via our website.**
9. **When you send a command via Lin Command, a yellow and green light will blink to indicate that the command has been sent successfully.**